QUALITY POLICY

The Management of **MICROBIOL LABORATORIO SLU** is committed to enhancing the competitiveness of the organization and the quality of its services through the implementation and continual improvement of a Quality Management System (QMS) that is appropriate to the context and strategic direction of the organization. Our commitment is focused on meeting the needs and expectations of interested parties, particularly our clients, while providing efficient, reliable, and high-quality laboratory services.
We also recognize the importance of environmental protection and sustainability. Therefore, climate change considerations have been integrated into our management system with the aim of identifying and mitigating associated risks and supporting the responsible use of resources.

MISSION: To provide specialized analytical and testing services that support the fertilizer industry and facilitate the monitoring, evaluation, and interpretation of the performance of agricultural biotechnological products based on beneficial microorganisms.

VISION: To be recognized as a reference laboratory within the biotechnological fertilizer industry by delivering specialized, professional, innovative, and competitive services through the continuous implementation of advanced methodologies and technologies.

VALUES: Customer satisfaction and the performance of all activities with commitment, responsibility, professionalism, and integrity through teamwork based on respect, effort, motivation, and the efficient use of available resources.

Aware of the importance of complying with quality standards and applicable statutory, regulatory, and customer requirements, MICROBIOL LABORATORIO SLU is committed to ensuring technical competence, the validity of results, and the continual improvement of laboratory activities. Furthermore, the organization is committed to safeguarding the confidentiality of all information and materials received in the provision of its services and to performing all laboratory activities in a competent, impartial, and consistent manner.

MICROBIOL LABORATORIO SLU establishes the following quality commitments:

To comply with the requirements of UNE-EN ISO 9001, UNE-EN ISO/IEC 17025, and all applicable statutory, regulatory, and customer requirements relevant to the organization's activities and services.

To continually improve the effectiveness of the Quality Management System and adapt the organization and its processes to the evolving needs of the market, ensuring the satisfaction of current and prospective clients within an increasingly competitive environment.

To promote the participation, involvement, and awareness of personnel in the continual improvement of the management system by communicating quality objectives, performance indicators, and results, while providing appropriate training and development opportunities to ensure technical competence and professional growth.

To establish and periodically review coherent quality objectives and targets, identifying opportunities for improvement and communicating nonconformities and deficiencies through the appropriate organizational channels in order to support effective decision-making and continual improvement.

To ensure the quality, reliability, and validity of all laboratory services through standardized working procedures and the progressive incorporation of new technologies and scientific methodologies applicable to the sector.

To promote sustainability through the responsible management of water, energy, and other resources incorporated into the organization's operational practices and laboratory procedures.

To uphold the principles of independence, impartiality, integrity, confidentiality, and information security in all laboratory activities and decision-making processes.

This Quality Policy is communicated, understood, implemented, and maintained throughout the organization and is made available to all relevant interested parties. The policy is reviewed periodically to ensure its continuing suitability and alignment with the objectives and strategic direction of the organization.

Adriana Hernández Dorrego
Laboratory Director

Constantí, 27 de October 2026

Revision	Date
1	13/11/2019
2	14/05/2024
3	05/03/2025
4	27/10/2026